

Which Course is Right for My Team/Department?

Clicking on a category in this document will take you to a web-based view of those courses.



Staff Training



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What specifically would you like the workshop to address?

Customer Care & Service Levels

The customer is King! Workshops in this category emphasise the importance of giving great customer care and service, providing delegates with a number of practical tools to ensure that they do

Time Management & Productivity

Unhealthy levels of stress slow us down, affecting overall productivity as well as our health and wellbeing. This collection of workshops aims to teach the delegate how to effectively reduce stress and reclaim their sense of calm

Management & Leadership

Without sound and trusted leadership at the helm we'd all be lost - this selection of workshops addresses management and leadership from supervisor to CEO

Problem Solving & Project Management

There's no problem too big or too small when you've got the tools and ask the right questions - these workshops teach you how to do just that



What specifically would you like the workshop to address?

Diversity, Etiquette & Equality

This collection of workshops brings to the fore our perceptions, explores our behaviours, and teaches us that we aren't so different after all

Retail Specifics

Retail therapy doesn't work if our stores don't run like well-oiled machines - this group of workshops helps ensure that they do

Meetings & Presentations

Meetings... Where would we be without them? This collection of workshops shows you what to focus on, what to leave out, and how to get the best results from your meeting or presentation

Emotional Intelligence, Communication & Self-Mastery

It's not what you say, it's how you say it! Develop the skills you need to be the best you can be, understand yourself and others and get your point across without stepping on anyone's toes



What specifically would you like the workshop to address?

Dealing with Conflict

Not one to shy away from conflict (or perhaps you are)? Either way, conflict is best dealt with appropriately before it spirals out of control - these workshops show you how

Sales

It's all about the bottomline! We explore selling skills, upselling, and how to maximise profits in this collection of workshops

Written Communication

Not being taken seriously? Learn how to compile professional emails and business letters, unpack what and what not to say, and breathe new life into your written communication with these short courses

Change Management

The only constant is change - you either adapt or get left behind. These workshops help ensure you always choose the former.



Get in Touch...



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